

## **ANNEX 4 BILLING AND ACCOUNTING**

### **1 Invoicing of Access Seeker Roaming Customer**

- 1.1 Access Seeker shall be responsible for the billing of Access Seeker Roaming Customers based on its own billing information. For billing queries between the Parties, the listed contact points according to Annex 10, List of Contacts are responsible. They shall handle the billing process and daily operations between the Parties.
- 1.2 The Invoicing for Direct Wholesale Roaming Services in accordance with this Agreement shall be based on TAP files which will be provided in accordance with Annex 6.

### **2 Invoicing of Wholesale Roaming Access Service**

- 2.1 When a Access Seekers Roaming Customer uses the Wholesale Roaming Access Services made available hereunder by Tele2, Access Seeker shall be responsible for payment of charges for the said services used in accordance with the Prices stated in Annex 3.
- 2.2 However, Access Seeker shall not be liable for the payment of charges for chargeable Wholesale Roaming Access Services provided by Tele2 without Subscriber Identity Authentication as defined in GSM Association Permanent Reference Documents, except to the extent that Access Seeker actually recovers all charges due in relation to the Access Seeker Roaming Customer. In the case of re-authentication malfunction, procedures are further detailed in Annex 6 Clause 14.
- 2.3 Tele2 shall invoice the Access Seeker within fourteen (14) days from the end of the calendar month for traffic referred to in Section 2.1 above for which the invoice correlates to.
- 2.4 In the case that Tele2 is delayed in the delivery of an invoice, Tele2 shall inform the Access Seeker in advance of such a delay and express the foreseen duration of the delay.
- 2.5 Invoices shall be paid in full by Access Seeker within thirty (30) days from the day they were issued.
- 2.6 For any overdue payments, Tele2 has the right to charge interest and other delay charges in accordance with stipulations in national law.
- 2.7 Notwithstanding what is stated in this Annex, payment and invoicing terms of the Agreement shall always be compliant with national laws and requirements.

### **3 Shipment of invoice**

- 3.1 Invoices for Roaming services shall be produced and sent by Tele2 to Access Seeker as printed-paper. The paper version shall be sent to relevant contact point as defined in Annex 11 List of Contact.

### **4 Objections**

- 4.1 If Access Seeker questions an invoice received by Tele2, Access Seeker shall pay the undisputed amount. Regarding the disputed amount, the Parties shall coordinate amongst themselves a meeting of the responsible contact points. They have 15 days to come up with a solution, which is binding for both Parties. If they do not agree they shall write a status report, which is to be forwarded to the management of both Parties. Again, they have 15 days to come to a solution. If a solution cannot be reached, the dispute settlement mechanism in the Agreement applies.